



Microsoft Dynamics® GP  
**Service Pack 4 Instructions**  
Release 10.0

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# Microsoft Dynamics GP Release 10.0 Service Pack 4

Use this document to install the Microsoft Dynamics® GP Release 10.0 Service Pack 4. The service pack includes all fixes and enhancements that were included in all previous service packs, hotfixes, and compliance updates for Microsoft Dynamics GP Release 10.0. For more information about a service pack, hotfix, or update, refer to the CustomerSource Web site (<https://mbs.microsoft.com/customersource/support/downloads/servicepacks>).

Service packs, hotfixes, and compliance updates for Microsoft Dynamics GP Release 10.0 are distributed as Microsoft® Windows® Installer patch (.msp) files.

**Hotfixes** are updates that address specific issues in selected modules, and are released as needed.

**Service packs** are collections of updates spanning multiple modules and series, and are released every six months.

**Compliance updates** are updates to meet government legal requirements, typically for U.S. and Canadian Payroll and tax reporting purposes. Major compliance updates are issued at calendar year-end, and as needed during the year.



*In Release 10.0, hotfixes, service packs, and compliance updates **do not** include changes to U.S. Payroll tax tables, and tax table updates must be installed separately.*

The Microsoft Dynamics GP Service Pack 4 includes the most recent fixes for Microsoft Dynamics GP Release 10.0, as well as additional features. Information about U.S. and Canadian Payroll updates are documented separately and are available from the CustomerSource Web site.

The information is divided into the following sections.

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## Hotfixes and service packs with multiple languages

Each hotfix and service pack .msp file applies to only a single language, which is indicated in the file name. In some cases, a hotfix or service pack may not be available for some languages, or may not be available until after the U.S. English version is released.

If your installation has clients that use more than one language, **be sure** that an equivalent hotfix or service pack is available for each language you are using before you install the hotfix or service pack.

If a hotfix or service pack is installed on some clients, but not others, software version numbers on the unpatched clients won't match the version numbers on the server, and Microsoft Dynamics GP will not run on the unpatched clients. For more information, see [Troubleshooting logging in to Microsoft Dynamics GP](#) on page 16.

## Updates included in the service pack

The service pack applies the fixes your system needs based on the components installed on your machine. If you add an additional Microsoft Dynamics GP component or module later, you should reinstall this service pack to update that component.

To review the fixes included in Service Pack 4 for modules, series, and additional components, see [Service Pack 4 fix list](#) on page 18. To review the version information that's updated with Service Pack 4, see [Service Pack 4 version information](#) on page 8.

If you are installing the latest service pack for Workflow, Integration Manager, Web Services, or eConnect, refer to the separate information on the CustomerSource Web site (<https://mbs.microsoft.com/customersource/support/downloads/servicepacks>).

## Updates for additional components

If you are installing the latest service pack for Workflow, Integration Manager, Web Services, or eConnect, refer to the separate information on the CustomerSource Web site (<https://mbs.microsoft.com/customersource/support/downloads/servicepacks>).

### Analysis Cubes

There are Analysis Cubes installation changes with Microsoft Dynamics GP Release 10.0 SP4.

- Analysis Cubes client and server components can be installed with a non-United States English Microsoft Dynamics GP installation.
- The Analysis Cubes client is now a feature that can be added during a Microsoft Dynamics GP installation or by using the Program Maintenance window.

### Rapid Implementation Tools for Microsoft Dynamics GP

You can download the latest version of the Rapid\_Tools.exe from <http://go.microsoft.com/fwlink/?LinkID=111820&clcid=0x409>.

## Escalated tasks in Workflow



*If you have installed the Authorization Manager Windows hotfix and Release 10.0 Workflow Service Pack 1 to enable the escalation options, you do not need to use this procedure.*

If you are creating and configuring a workflow, you can specify what should happen to overdue or escalated tasks. If you install Release 10.0 Workflow Service Pack 4, options to delegate to the next approver and to delegate to a specific approver are available for overdue tasks. Use the following steps to enable the escalation options.

1. Apply the Authorization Manager Windows hotfix. This hotfix resolves issues regarding the escalation of tasks. To download and install this hotfix, go to the Microsoft Download Center (<http://www.microsoft.com/downloads>) and search for KB941467.



*If you don't install this hotfix and install the Release 10.0 Service Pack 4 and Release 10.0 Workflow Service Pack 4, task escalations fail and the approval process can't be completed.*

2. Install Release 10.0 Service Pack 4.
3. Install Release 10.0 Workflow Service Pack 4 to enable the escalation options. To download and install this service pack, go to the CustomerSource Web site (<https://mbs.microsoft.com/customersource/support/downloads/servicepacks>)

## Installing Service Pack 4

Install Service Pack 4 on the server before updating the client computers. After you install the service pack on the server, you'll use Microsoft Dynamics GP Utilities to update the DYNAMICS database and all your company databases. The time it takes to update the server with the service pack depends on the number of company databases that need to be updated. See [Installing Service Pack 4 on the server](#) on page 4.



*To start Microsoft Dynamics GP Utilities, you must have appropriate user privileges. Typically, this means being part of the Administrators group or the Power Users group on Windows XP. On Windows Vista® and Windows Server® 2008, it means starting Microsoft Dynamics GP Utilities with administrative privileges. For example, to start Microsoft Dynamics GP Utilities from the shortcut on the Start menu, select and right-click GP Utilities, and then select Run as Administrator. Refer to your operating system's documentation for more information.*

After installing the service pack on the server, you can make the service pack available to your client computers. Place the service pack in a shared network location that each client computer has access to, and then use the Manage Automated Client Updates window to set up the service pack to be installed automatically on your client computers. See [Setting up a service pack to install on client computers](#) on page 6.

If you are using multiple instances of Microsoft Dynamics GP, you'll be asked to restart your computer after you've installed the service pack on an instance of Microsoft Dynamics GP. You must restart your computer to apply the fixes in the service pack. After restarting your computer, install the service pack again. The

service pack will be installed again on the instance that was previously patched and will be installed on all of the other instances on the computer.

## Installing Service Pack 4 on the server

Use this procedure to install Service Pack 4 on the server if you are using Microsoft Dynamics GP Release 10.0. You must install the service pack on the server first, then on all client computers. For information on installing on client computers, refer to the [Setting up a service pack to install on client computers](#) on page 6.



*We recommend that all users exit Microsoft Dynamics GP Release 10.0 before you install Service Pack 4. You must be logged in as the sa user to ensure that the Service Pack 4 installation is successful.*

### To install Service Pack 4 on the server:

1. Back up your DYNAMICS database and all company databases.
2. Back up all forms and reports dictionaries.



*To verify the location of the forms and reports dictionaries, right-click the Dynamics.set file in the Microsoft Dynamics GP directory and choose Edit.*

3. Download MicrosoftDynamicsGP-KB971808-v10-ENU.msp from one of the following locations:
  - CustomerSource >> Downloads & Updates >> Service Packs/Products Releases >> Microsoft Dynamics GP 10.0 Service Packs
  - PartnerSource >> Support >> Service Packs >> Microsoft Dynamics GP 10.0 Service Packs
4. In the folder that you saved it, double-click the .msp file.

Progress windows appear as Microsoft Dynamics GP is configured and installed. When the service pack is installed, an update for the Dexterity Shared Components also is installed.

5. In the Installation Complete window, click Finish.



*You may be required to restart your computer.*

6. Start Microsoft Dynamics GP Utilities.  
(Start >> All Programs >> Microsoft Dynamics >> GP 10.0 >> GP Utilities)
7. In the Welcome to Microsoft Dynamics GP Utilities window, verify your server name, enter the system administrator user ID and password, and choose OK.
8. Click Next in the second welcome window.
9. In the Upgrade Microsoft Dynamics GP window, click Next.

The Server Installation Progress window describes the process as it progresses.

10. In the Update System Tables window, click Update to update the tables. Click Next when updating is complete.
11. In the Upgrade these companies window, click Next. All companies are selected to be updated.
12. In the Confirmation window, click Finish.

Microsoft Dynamics GP Utilities updates your company databases. This process may take several minutes to complete. The Server Installation Progress window describes the process as it progresses.

13. After the update process is finished and is successful, the Additional Tasks window will open. Depending on the components installed, you may be instructed to restart your computer.

If the update process wasn't successful, the Update Company Tables window opens. To contact Microsoft Dynamics GP Technical Support, see [Contacting Microsoft Dynamics GP Technical Support](#) on page 17 for more information.

14. In the Additional Tasks window, select Update modified forms and reports and click Process. The Locate Launch File window appears.
15. Select the location of the launch file (Dynamics.set). In most cases you can accept the default location. Click Next. The Update Modified Forms and Reports window appears.
16. Mark the check box next to Microsoft Dynamics GP and any additional components listed.
17. When you mark a component's check box, a Product Details window may appear, allowing you to select the location of the component's original code dictionary. You also can open the Product Details window by selecting a component and clicking Details.

When you apply an update (.msp file), any dictionaries whose compatibility ID has changed are backed up to a folder named "Version<Version Number> Backup". This folder is located in the same folder as Dynamics.exe. The <Version Number> value is the version you were using before applying the update.

If the original dictionary exists in the backup folder, Microsoft Dynamics GP Utilities will automatically display its location in the Product Details window, and you can click OK to accept the location. If the location is missing or incorrect, click the file folder icon and browse to the appropriate location.

18. When you have finished selecting components, click Update. A Report Upgrade Progress window displays the status of the update. When the process finishes, click Close.

Log files containing detailed update information about the update are saved in the \Data folder. For each component, a report named "Update<Version\_Name>.log" is generated. An update summary named "Update<Version>.txt" is also generated.

19. In the Modified Forms and Reports window, click Next. The Additional Tasks window opens, where you can start Microsoft Dynamics GP, or exit Microsoft Dynamics GP Utilities.



*We recommend that you start Microsoft Dynamics GP and review all your modified forms and reports, to verify whether they were updated correctly.*

20. After installing Service Pack 4 on a server for Microsoft Dynamics GP Release 10.0, install Service Pack 4 on all remaining client computers. For information on how to update your client computers, see [Setting up a service pack to install on client computers](#). To view version information about the components you are using, see [Service Pack 4 version information](#) on page 8.

## Setting up a service pack to install on client computers

Use the Manage Automated Client Updates window to set up the service pack to be installed automatically on your client computers. You must be an administrator to use this window.

Before you set up the service pack to be installed on client computers, you must apply the service pack to your server.

### To set up a service pack to install on client computers:

1. Log on to the server computer as an administrator.
2. Create a shared network folder to place the service pack in.
3. Set permissions on the shared network folder to allow the client computers access to the installation package. The minimum permissions you must set for the shared folder is Read and execute.
4. Open the Manage Automated Client Updates window.  
(Microsoft Dynamics GP menu >> Tools >> Setup >> System >> Client Updates)
5. Enter or select the update name.
6. Mark the Update clients at next use option.
7. Enter the Universal Naming Convention (UNC) path to where the update is located. The update must be located in a shared network location that each client computer has access to.

The UNC path must include the entire file name. An example of a UNC path name is \\servername\sharednetworkklocation\MicrosoftDynamicsGP-KB971808-v10-ENU.msp.

8. Choose Save.

When a user logs in to Microsoft Dynamics GP on a client computer and an update is required, a message will instruct the user to install the update. When the user clicks Yes, Microsoft Dynamics GP will close and the update process will begin. After the update is installed, the user can start Microsoft Dynamics GP again. Depending on the components installed, the user may be instructed

to restart the user's computer. The user must be a power user or an administrator on the client computer to install an update.

If a user clicks No, the update will not be applied and Microsoft Dynamics GP will close. Microsoft Dynamics GP can't be used on the client computer until it is updated.



*To install the update on Windows Vista or Windows Server 2008 with User Account Control (UAC) activated, a user must be running Microsoft Dynamics GP with administrative privileges. (From the Start menu, select and right-click the Microsoft Dynamics GP shortcut, and then select Run as Administrator.) For other ways to install the service pack on Windows Vista clients with UAC activated, see [Installing with UAC activated](#).*

If an update isn't successfully installed on a client, an error log file will be created in the temporary directory. The log file uses the name of the update file plus a .log extension. For example, if a service pack is named GP\_SP4.msp, the log file will be named GP\_SP4.log. For more information, see [Troubleshooting logging in to Microsoft Dynamics GP](#) on page 16.

We recommend that you leave the shared network location available to the client computers and that you don't delete the update from the Manage Automated Client Updates window until the next service pack is available.

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## **Installing with UAC activated**

User Account Control (UAC) is an enhanced security feature in Windows Vista and Windows Server 2008. UAC is activated by default. Before performing actions that could affect your computer's operation, such as installing software updates, UAC asks for permission. To install the service pack on a client computer when UAC is active, copy the .msp file to each client workstation, then use one of the following methods:

- Start Microsoft Dynamics GP as a user that has administrative privileges on the local computer. (To do this, right-click on the Microsoft Dynamics GP shortcut and choose Run as administrator.) Double-click the service pack .msp to install it.
- Start the Command Prompt (located in the Accessories group) as a user that has administrative privileges on the local computer. (To do this, right-click on the Command Prompt shortcut and select Run as administrator.) Set the current directory to the location where you copied the .msp file. Enter the following command:

```
Msiexec /p MicrosoftDynamicsGP-KB9971808-v10-ENU.msp /l*v C:\MSPErrorlog.txt
```

- If you want the user to install service packs without having administrative privileges on the local computer, you can change permissions for the folder where Microsoft Dynamics GP is installed. **Be aware that doing this makes your computer less secure.**

View properties for the folder, and display the Security tab. Grant Modify permissions to an appropriate group, such as Users or Authenticated Users. Once the folder permissions are changed, any user in the group can install the service pack .msp file by double-clicking it.

## Service Pack 4 version information

The version information will be updated only for the components you are using and that were updated with Service Pack 4. You can go to the following locations to verify the Service Pack 4 version information.

<b>Product</b>	<b>Version</b>	<b>Location to verify version</b>
Analytical Accounting	No service pack: 10.00.0774 Service pack 1: 10.00.0903 Service pack 2: 10.00.1061 Service pack 3: 10.00.1193 Service pack 4: 10.00.1368	Help >> About Microsoft Dynamics GP >> Additional >> About Analytical Accounting
Bank Management	No service pack: 10.00.0774 Service pack 1: 10.00.0903 Service pack 2: 10.00.1061 Service pack 3: 10.00.1193 Service pack 4: 10.00.1368	Help >> About Microsoft Dynamics GP >> Additional >> About Bank Management
BAS and PAYG	No service pack: 10.00.0774 Service pack 1: 10.00.0903 Service pack 2: 10.00.1061 Service pack 3: 10.00.1193 Service pack 4: 10.00.1368	Help >> About Microsoft Dynamics GP >> Additional >> About BAS
Canadian Payroll	No service pack: 10.00.0774 Service pack 1: 10.00.0922 Service pack 2: 10.00.1061 Service pack 3: 10.00.1166 Service pack 4: 10.00.1356	Microsoft Dynamics GP menu >> Tools >> Setup >> Payroll-Canada >> Setup >> Control
Collections and Payment Methods – Withholds	No service pack: 10.00.0774 Service pack 1: 10.00.0903 Service pack 2: 10.00.1061 Service pack 3: 10.00.1193 Service pack 4: 10.00.1368	Help >> About Microsoft Dynamics GP >> Additional >> About Coll / Pay Methods
Collections Management	No service pack: 10.00g11 Service pack 1: 10.00g13 Service pack 2: 10.00.16 Service pack 3: 10.00g18 Service pack 4: 10.00g21	Microsoft Dynamics GP menu >> Tools >> Setup >> Sales >> Collection About
Dexterity®	No service pack: 10.0.193.0 Service pack 1: 10.0.259.0 Service pack 2: 10.0.313.0 Service pack 3: 10.0.320.0 Service pack 4: 10.0.324.0	Help >> About Microsoft Dynamics GP
Direct Debits and Refunds	No service pack: 10.00.0774 Service pack 1: 10.00.0903 Service pack 2: 10.00.1061 Service pack 3: 10.00.1193 Service pack 4: 10.00.1368	Help >> About Microsoft Dynamics GP >> Additional >> About Direct Debits and Refunds
EFT for Receivables Management	No service pack: v10.00.0774 Service pack 1: No change Service pack 2: 10.00.1061 Service pack 3: No change Service pack 4: 10.00.1347	Help >> About Microsoft Dynamics GP >> Additional
Encumbrance Management	No service pack: 10.00.0774 Service pack 1: 10.00.0890 Service pack 2: 10.00.1061 Service pack 3: 10.00.1204 Service pack 4: 10.00.1355	Microsoft Dynamics GP menu >> Tools >> Setup >> Purchasing >> Encumbrance Management

<b>Product</b>	<b>Version</b>	<b>Location to verify version</b>
Enhanced Intrastat	No service pack: 10.00.0774 Service pack 1: No change Service pack 2: 10.00.1061 Service pack 3: 10.00.1193 Service pack 4: 10.00.1368	Help >> About Microsoft Dynamics GP >> Additional >> About Enhanced Intrastat
Extender	No service pack: 10.00.0025 Service pack 1: 10.00.0033 Service pack 2: 10.00.0043 Service pack 3: 10.00.0051 Service pack 4: 10.00.0080	Microsoft Dynamics GP menu >> Tools >> Extender >> About
Field Service	No service pack: 10.0.820 Service pack 1: 10.0.915 Service pack 2: 10.00.1061 Service pack 3: 10.00.1161 Service pack 4: 10.00.1373	Microsoft Dynamics GP menu >> Tools >> Setup >> Project >> Service Setup >> About
Kardex	No service pack: 10.00.0774 Service pack 1: 10.00.0903 Service pack 2: 10.00.1061 Service pack 3: 10.00.1193 Service pack 4: 10.00.1368	Help >> About Microsoft Dynamics GP >> Additional >> About Inventory Kardex
Legal Documents	No service pack: 10.00.0774 Service pack 1: 10.00.903 Service pack 2: 10.00.1061 Service pack 3: 10.00.1193 Service pack 4: 10.00.1368	Help >> About Microsoft Dynamics GP >> Additional >> About Legal Documents
Localization Chile	No service pack: 10.00.0774 Service pack 1: 10.00.0903 Service pack 2: 10.00.1061 Service pack 3: 10.00.1193 Service pack 4: 10.00.1368	Help >> About Microsoft Dynamics GP >> Additional >> About Chilean Localization
Manufacturing	No service pack: 10.0.818 Service pack 1: 10.0.928 Service pack 2: 10.00.1061 Service pack 3: 10.00.1170 Service pack 4: 10.00.1374	Help >> About Microsoft Dynamics GP
Microsoft Dynamics GP	No service pack: 10.00.0774 Service pack 1: 10.00.0903 Service pack 1: 10.00.1061 Service pack 3: 10.00.1193 Service pack 4: 10.00.1368	Help >> About Microsoft Dynamics GP
Monetary Corrections – Inventory	No service pack: 10.00.0774 Service pack 1: 10.00.0903 Service pack 2: 10.00.1061 Service pack 3: 10.00.1193 Service pack 4: 10.00.1368	Help >> About Microsoft Dynamics GP >> Additional >> About Monetary Corr. of Inventory
Multilingual Checks	No service pack: 10.00.0774 Service pack 1: 10.00.0903 Service pack 2: 10.00.1061 Service pack 3: 10.00.1193 Service pack 4: 10.00.1368	Help >> About Microsoft Dynamics GP >> Additional >> About Multilingual Checks
Payment Document Management	No service pack: 10.00.0774 Service pack 1: 10.00.0903 Service pack 2: 10.00.1061 Service pack 3: 10.00.1193 Service pack 4: 10.00.1368	Help >> About Microsoft Dynamics GP >> Additional >> About Payment Doc. Management

<b>Product</b>	<b>Version</b>	<b>Location to verify version</b>
Perceptions	No service pack: 10.00.0774 Service pack 1: 10.00.0774 Service pack 2: 10.00.1061 Service pack 3: No change Service pack 4: 10.00.1368	Help >> About Microsoft Dynamics GP >> Additional >> About Perceptions
Project Accounting	No service pack: 10.0.775 Service pack 1: 10.0.914 Service pack 2: 10.00.1066 Service pack 3: 10.00.1215 Service pack 4: 10.00.1351	Microsoft Dynamics GP menu >> Tools >> Setup >> Project >> Project
Purchase Voucher	No service pack: 10.00.0774 Service pack 1: 10.00.0774 Service pack 2: 10.00.1061 Service pack 3: No change Service pack 4: 10.00.1368	Help >> About Microsoft Dynamics GP >> Additional >> About Purchase Voucher
Retail Management System Integration	No service pack: 10.00.0774 Service pack 1: 10.00.0906 Service pack 2: 10.00.1061 Service pack 3: No change Service pack 4: 10.00.1358	Microsoft Dynamics GP menu >> Tools >> Setup >> Retail Management >> RMS Integration Setup
Shipping Documents (Latin America)	No service pack: 10.00.0774 Service pack 1: 10.00.0903 Service pack 2: 10.00.1061 Service pack 3: 10.00.1193 Service pack 4: 10.00.1368	Help >> About Microsoft Dynamics GP >> Additional >> About Shipping Documents
SmartList Builder	No service pack: 10.00.0020 Service pack 1: 10.00.0032 Service pack 2: 10.00.0067 Service pack 3: 10.00.0078 Service pack 4: 10.00.0079	Microsoft Dynamics GP menu >> Tools >> SmartList Builder >> About
Tax Listing	No service pack: 10.00.0774 Service pack 1: 10.00.0903 Service pack 2: 10.00.1061 Service pack 3: 10.00.1193 Service pack 4: 10.00.1368	Help >> About Microsoft Dynamics GP >> Additional >> About Tax Listing
Tax Reports	No service pack: 10.00.0774 Service pack 1: 10.00.0903 Service pack 2: 10.00.1061 Service pack 3: 10.00.1193 Service pack 4: 10.00.1368	Help >> About Microsoft Dynamics GP >> Additional >> About Tax Reports
U.S. Human Resources	No service pack: 10.00.0774 Service pack 1: No change Service pack 2: 10.00.1071 Service pack 3: 10.00.1216 Service pack 4: 10.00.1353	Help >> About Microsoft Dynamics GP
VAT Daybook	No service pack: 10.00.0774 Service pack 1: 10.00.0903 Service pack 2: 10.00.1061 Service pack 3: 10.00.1193 Service pack 4: 10.00.1368	Help >> About Microsoft Dynamics GP >> Additional >> About VAT Daybook

## **Installing components after installing the service pack**

If you install an additional Microsoft Dynamics GP component that this service pack applies to, such as Collections Management, after you have installed Service Pack 4, you must install the service pack again to update that additional

component. When you install the service pack again, any new component that hasn't been updated to Service Pack 4 will be updated. Components that were updated when you initially installed Service Pack 4 won't be updated when you install the service pack again.

## Upgrading Microsoft SQL Server

If you want to upgrade to the latest versions of Microsoft SQL Server® (either SQL Server 2008 or SQL Server 2008 Express), we recommend that you use one of the following paths.



*Microsoft Business Solutions–Great Plains® Release 8.0 and Microsoft Dynamics GP Release 9.0 are not supported on SQL Server 2008 or SQL Server 2008 Express.*

### **Microsoft Business Solutions–Great Plains Release 8.0 with service pack 5 using Microsoft SQL Server 7.0**

1. Upgrade from Microsoft SQL Server 7.0 to Microsoft SQL Server 2000 or SQL Server 2005 with the latest service pack.
2. Upgrade from Great Plains Release 8.0 to Microsoft Dynamics GP Release 10.0.
3. Upgrade from Microsoft SQL Server 2000 or 2005 to Microsoft SQL Server 2008 with the latest service pack

### **Great Plains Release 8.0 with service pack 5 using Microsoft SQL Server 2000 with service pack 4**

1. Upgrade from Great Plains Release 8.0 to Microsoft Dynamics GP Release 10.0.
2. Upgrade from Microsoft SQL Server 2000 to Microsoft SQL Server 2008.

### **Great Plains Release 8.0 using MSDE**

1. Upgrade from Great Plains Release 8.0 to Microsoft Dynamics GP Release 10.0.
2. Upgrade from MSDE to Microsoft SQL Server 2008 Express.

To transfer from one SQL server to another, refer to the Microsoft Knowledge Base article titled "How to transfer your existing Microsoft Dynamics GP, Microsoft Great Plains, Microsoft Small Business Financials, or Microsoft Small Business Manager installation to a new server that is running Microsoft SQL Server" (<https://mbs.microsoft.com/knowledgebase/KBDisplay.aspx?scid=kb:en-us:878449>).

## Upgrading to Microsoft Dynamics GP Release 10.0

You can upgrade to Microsoft Dynamics GP Release 10.0 from selected previous releases. To review whether or not you can upgrade your release, see <http://go.microsoft.com/fwlink/?LinkId=98315>.

If you are upgrading to Microsoft Dynamics GP Release 10.0, you must install the latest service pack or hotfix for Release 10.0 before starting Microsoft Dynamics GP Utilities.

Install the latest service pack in the following order.

1. Install Microsoft Dynamics GP Release 10.0 on the server, including the Microsoft Dynamics GP features you use.
2. At the end of the Microsoft Dynamics GP Release 10.0 installation, click Finish in the Installation Complete window.
3. Install the latest Microsoft Dynamics GP Release 10.0 service pack or hotfix. You must install the service pack or hotfix before starting Microsoft Dynamics GP Utilities when you upgrade to Microsoft Dynamics GP Release 10.0.
4. Convert your data using Microsoft Dynamics GP Release 10.0 Utilities.



*After upgrading the server, be sure to install the latest service pack or hotfix to your client computers.*

We recommend that you review the Upgrade Instructions manual before upgrading to Microsoft Dynamics GP Release 10.0. The Upgrade Instructions manual can be found on the Microsoft Dynamics GP 10.0 Web page (<http://go.microsoft.com/fwlink/?LinkId=79222>). Choose to view the Upgrade Information page.

## **IAT transactions**

You can enter international ACH (IAT) transactions when electronically transferring funds after installing Release 10.0 Service Pack 4. An IAT transaction is an ACH transaction whose funding is transmitted to or received from a financial agency located outside the territorial jurisdiction of the United State and is processed through the U.S. ACH Network. For information about the setting up information so you can enter IAT transactions, refer to the International ACH Transaction Supplement documentation on the CustomerSource Web site (<https://mbs.microsoft.com/customersource/support/downloads/servicepacks>).

## Extender enhancements

Extender forms, detail forms, form lookups, and menus are available after installing Release 10.0 Service Pack 4. The following list highlights some of the new features for forms and detail forms. For more information about Extender, refer to the Extender documentation installed with Service Pack 4.

### **Forms features (also included with Detail forms)**

- Create new data entry forms for master files and transactions
- Create SmartLists for each new form
- Add Note windows and Note List windows
- Create conditional and calculated fields
- Use lookups to link to any Microsoft Dynamics GP or third party table
- Generate the next master ID numbers automatically
- Add up to 50 extra windows for each form
- Open associated applications from files
- Use templates to default fields and increase data entry speed
- Create multicurrency forms
- Create views
- Import data into forms

### **Detail Forms features**

- Create scrolling windows with up to ten user defined fields
- Import data into detail forms
- Add detail forms as quick links on the Home Page

## Country/region specific enhancements

The following country/region specific enhancements are available after installing Release 10.0 Service Pack 4. These enhancements have been made to comply with legal and business requirements.

### **Analytical Accounting**

You can restore the default analytical information for posted transactions by clicking the Default button in the Analytical Adjustment Entry window. Doing this will delete all previous assignments for the distribution and will create a single default assignment equal to the distribution amount. Transaction dimensions and codes will be added or removed based on the setup at the time of clicking the Default button.

### **Multilingual Checks**

You can specify the date format and date separator to use for each checkbook ID when printing checks using the default check layout. The date formats available are DD MM YYYY, MM DD YYYY or YYYY MM DD, while the date separators available are Dash (-), Period (.) or Space ( ).

### **GST and Australian Taxes**

You can view the default tax details and schedules for adjustments within the GST wizard.

## **VAT Daybook**

**Belgium** You can generate the Belgian ICVAT quarterly and annual reports in XML format as required by the Belgian legal authorities. You can preview the report to verify the accuracy of the information and modify it if required before submitting.

**Spain** You can specify the threshold amount for operations and cash received to include information in the Modelo 347 report. You can export the report to a text file that can be electronically submitted to the tax authorities.

## **Andean feature enhancements**

### **Purchase Vouchers**

The Purchase Voucher document includes the item name, item description, quantity, unit of measure, unit price and total purchase amount for each item included in a purchase transaction. You can choose to print purchase vouchers for all the documents displayed in the window. In this case, the report header is printed only on the first page of each voucher. To print the report header information on each page of each voucher, you must choose to print the purchase voucher for only a selected document.

## **Tax Reports**

**Report foreign customer and vendors in detail** The balance for each foreign customer and vendor is printed in detail in the magnetic media reports.

**Third party information for financial and fixed asset transactions** You can enter the customer or vendor information for distribution accounts in General Ledger transactions, quick journals, bank transactions, bank transfers, miscellaneous checks, and bank reconciliation adjustment transactions. You can also enter customer and vendor information for fixed assets transactions created for the acquisition, depreciation, and retirement of an asset. You can view the customer and vendor information entered for all transactions in the Journal Entry Inquiry window.

**Layouts for magnetic media reports** The layouts for magnetic media reports are now compliant with legal requirements. The reports 1001, 1002, 1007, 1008, 1009, and 1012 now contain the country code information. A new field is added to report 1001 to report the amounts that are non-deductible for rent tax.

## **Argentina feature enhancements**

### **Tax Listing**

You can choose to include documents with zero tax amounts or having a 0% tax detail assigned when generating Tax Listing reports.

## **Collection and Payment Methods – Withholds**

**Gross Income Buenos Aires State and City Taxes** If any of your vendors are subject to Buenos Aires State and City tax, you can import the magnetic text file periodically released by the authorities to update the change percentage that you have set up for the vendor.

**Monocontributors** You can identify the vendors who are classified as monocontributors. You can also specify the threshold parameters to calculate the withholding tax on lease or professional service charges as well as on payments related to the purchases of fixed assets for these vendors. The threshold is validated, and if applicable, the withholding tax is calculated when posting an applied payment.

**Including the change percentage for vendors** You can enter the change percentage to calculate withholding taxes for vendors. These percentages are published by the legal authorities and are updated regularly.

**Reusing the deleted document numbers** If you delete a cash receipt or a payment, you can reuse the number of the deleted document for the next transaction that you enter.

## Legal Documents

**Shared sequence number** You can choose to use a common numbering sequence for all invoices, debit notes, and credit notes, provided they share the same letter type, site, and point of sale.

**Electronic authorization code** You can submit sales documents to the legal authorities who request the electronic authorization code (CAE). The CAE replaces the CAI number when you print the invoice from the Document Printing window.

## Perceptions

**Gross Income Buenos Aires State and City Taxes** If any of your customers are subject to Buenos Aires State or Buenos Aires City tax, you can import the magnetic text file periodically released by the authorities to update the tax percentage for these customers.

**Monocontributors** You can specify the threshold parameters to calculate the perceptions tax for customers who are classified as monocontributors. The threshold is validated, and if applicable, the perceptions tax is calculated when posting an invoice.

## Chile feature enhancements

### Localization Chile

**VAT semester and annual reports** You can choose to export the semester and annual VAT declaration reports for a specific period as specified by the legal authorities.

**Sales and Purchasing tax columns** You can include up to eight sales and purchasing tax detail IDs in the Sales and Purchase Ledger reports to conform to legal requirements. The information for each tax detail is printed in a separate column on the report.

**Account balances in the client/supplier analysis report** You can choose to print the account balances for the selected account range for the specified period in the Client Analysis report and the Supplier Analysis report respectively.

**Document codes and document class types for posted transactions** You can assign document codes and document class types to miscellaneous charges and return type of documents in the Purchasing series, and to finance charge and service/repairs type of documents in the Sales series. You also can choose to assign document codes to previously posted transactions.

**Professional Fees Book and withholding certificates** You can print the Professional Fees Book report that contain details of professional fees paid to the company’s directors. You also can print the withholding certificate for payment of professional fees and directors fees to the company’s directors.

**Inventory Ledger report** You can print the Inventory Ledger report in accordance with the HITB report to ensure accuracy in reporting. You can use this report to verify that your inventory balance matches with the value of inventory in General Ledger.

**Scrap Book report** You can print the Scrap Book report which prints the transaction details for inventory items that are identified as scrap.

### **Monetary Correction – Inventory**

When you perform the monetary correction process, the cost is corrected for the entire on-hand quantity of items of type Sales Inventory. If you are using site segments to maintain separate accounts per site, then the final variance amount updates the posting account based on the segment assigned to the site. When you post the currency correction, variance entries are created in the HITB tables with the source document code “CM” to ensure accuracy in legal reporting.

### **Shipping Documents**

You can set up the legal shipping document numbering sequence for sales, purchase returns, and inventory transfer documents. You also can specify the duration after printing the shipping document within which the invoice must be posted. You must have installed Shipping Documents (Latin America) and Localization Chile to use this feature.

## **Troubleshooting logging in to Microsoft Dynamics GP**

If you have issues logging in to Microsoft Dynamics GP after installing a service pack, review the following information. To contact Microsoft Dynamics GP Technical Support, see [Contacting Microsoft Dynamics GP Technical Support](#) on page 17.

### **Client version information and database setup**

You can’t log in to Microsoft Dynamics GP on a client computer if a product or feature installed on the client computer has different version information than the server. You can use the GP\_LoginErrors.log file in your temporary directory (typically C:\Documents and Settings\\Local Settings\Temp\GP\_LoginErrors.log or C:\<user>\AppData\Local\Temp\ ) to help resolve the version information issue. The log file will contain the product name, along with the dictionary and database versions.

To log in to Microsoft Dynamics GP or a company, the product must be installed on the server. If the database hasn’t been set up, you can use Microsoft Dynamics GP Utilities to complete the database setup. You can use the GP\_LoginErrors.log file in your temporary directory to determine which products aren’t installed.

The following is an example of a GP\_LoginErrors.log file.

#### **GP\_LoginErrors.log file**

Product Name: Human Resources	Error: Product is not installed to the database server
Product Name: Fixed Assets	Database Version 10.00.07 Client Version: 10.00.10

## Update process couldn't verify information

A user on a client computer may receive a message that an available update may be required for the client computer, but the update process couldn't verify information when starting Microsoft Dynamics GP after installing the service pack. This message occurs when the service pack's .msp file isn't in the shared network location or the UNC path to the .msp file in the Manage Automated Client Updates window is incorrect.

If a user on a client computer receives the message that the update process couldn't verify information, verify that the .msp file exists in the shared network location and that the path to the .msp file is correct in the Manage Automated Client Updates window.

## Updating Microsoft Dynamics GP with a .cnk file

An update for Microsoft Dynamics GP can be a .cnk file created by an independent software vendor or a customization developed by you or your partner. You can use the Manage Automated Client Updates window to set up a .cnk file to be installed automatically on your client computers. If the .cnk file has an .ini file, be sure that there is a carriage return after the build number in the .ini file. If there isn't a carriage return after the build number, you may have problems starting or updating Microsoft Dynamics GP.

## Contacting Microsoft Dynamics GP Technical Support

If you have any questions regarding Microsoft Dynamics GP Release 10.0 Service Pack 4, you can contact Microsoft Dynamics GP Technical Support using one of the following methods:

- Log on to the Microsoft Dynamics GP Support Web site (<https://mbs.microsoft.com/customersource/support/>) and choose New Support Request under Assisted Support to send an eSupport request.
- Telephone 1-888-477-7877 (U.S. and Canada only) or +1-701-281-0555, and use one of the following Quick Access Codes based on the database you are using:

System Manager - MSDE	6762
System Manager - Microsoft SQL	6731

## Documentation updates

Documentation updates can be found on the CustomerSource Web site (<https://mbs.microsoft.com/customersource/documentation>). The following documentation has been updated.

Analysis Cubes	Web Service Programmer's Guide
Extender User's Guide	Web Services Reference
Tax Reports (Andean)	eConnect Programmer's Guide
Tax Listing (Argentina)	Collection and Payment Methods – Withholds (Argentina)
Legal Documents (Argentina)	Monetary Correction Inventory (Chile)
Perceptions (Andean)	Multilingual Checks
Purchase Vouchers (Andean)	Shipping Documents (Latin America)
Localization Chile	Business Portal Integration Guide
Analytical Accounting	VAT Daybook
Multilingual Checks	Monetary Correction Fixed Assets (Chile)

## Service Pack 4 fix list

The following is a list of Service Pack 4 fixes, legislative changes, and enhancements. 34

<b>A4</b>	
<b>Type</b>	<b>Issue description</b>
Fix	When you attempt to print one invoice, all the posted invoices are printed.

<b>Analytical Accounting</b>	
<b>Type</b>	<b>Issue description</b>
Fix	After posting a Cashbook Bank Management check batch, an error prints on the Analytical Accounting error list stating that several accounts do not have Analytical Accounting assignments. The batch is recovered in the Batch Recovery window.
Fix	There are performance issues when posting General Ledger batches if Analytical Accounting is installed.
Fix	You should be prompted to open the Analytical Transaction Entry window after modifying an invoice in the Sales Transaction Entry window.
Fix	If you restrict access to one dimension while the other dimension uses the Yes/No data type, an error occurs after clicking Validate in the Analytical Transaction Entry window.
Fix	An error occurs when attempting to print an edit list in Sales Order Processing when you are using Analytical Accounting.
Fix	The Analytical Transaction Entry window doesn't open after you press TAB from the first line in the Analytical Miscellaneous Check Entry window.
Fix	The Linked/Not Linked status is misspelled on the Analytical Accounts list.
Fix	A violation of primary key constraint error occurs when printing Sales Order Processing Edit Lists for a batch that contains more than one order.
Fix	Millions of distributions in the aaSubLedgerDist (AAG20001) table are causing performance issues.
Fix	If you use the Use Account Setting options in the Posting Setup window, the vendor information is written over after posting an edited transaction.
Fix	An error occurs if you attempt to activate Analytical Accounting in a company that has an intercompany transaction saved in a General Ledger batch.
Fix	If you create a fiscal year with 365 periods, zero displays for each period in the Period column in the Reporting Periods window.
Fix	You can't print a report if the bank transaction has a description.
Fix	You can't post to a closed year when Analytical Accounting is installed.

<b>Analytical Accounting</b>	
<b>Type</b>	<b>Issue description</b>
Fix	If you post a quick journal that has Analytical Accounting assignments, a duplicate distribution is created for the offset account.
Fix	If you void checks in Bank Reconciliation, information is duplicated in Analytical Accounting.
Fix	If you aren't using Multicurrency Management when you close a year, the assignment records and codes for the retained earnings accounts are not displayed correctly on reports.
Fix	An error occurs after closing the fiscal year.
Fix	For each transaction in a batch, a message occurs stating that Analytical Accounting information is missing.
Fix	A General Ledger batch isn't validated when you are using master posting or series posting.
Fix	If you create deposits and change the default deposit numbers, the aaSubLedgerHdrID column is 0 in the aaSubLedgerHdrReport (AAG20000) table.
Fix	You cannot export preliminary Analytical Accounting budgets.
Fix	A primary key error occurs if you have included accounts in your Analytical Accounting Budget and attempt to view account information in the Analytical Accounting Budget vs. Actual Inquiry window.
Fix	After installing Microsoft Dynamics GP Release 10.0 Feature Pack 1, there are performance issues when posting Sales Order Processing batches.
Fix	If you enter the distribution accounts for a bank transaction in the Bank Transaction Entry window before entering the amount for the transaction, the offset accounts have duplicate distributions.
Fix	If you have closed the year after installing Microsoft Dynamics GP Release 10.0 Service Pack 2, an error occurs when you check links for Analytical Accounting tables.
Fix	If a user is assigned to all Analytical Accounting security roles, the Analytical Accounting query wizards aren't appearing in menus.
Fix	No results are returned in the AA Trx Dimension Codes Smartlist if you select Inactive as a column name in the Search Trx Dimension Codes window.
Fix	Only the current year is available for transactions in the AA Transactions Smartlist.
Fix	An error occurs when checking the links for Analytical Accounting returns if the journal entries are posted in a recurring batch and you have changed the transaction date for the entries.
Fix	When you post an inventory transaction that has line items with a \$0.00 cost, duplicate records are created in the aaGLDist (AAG30001) table, the aaGLAssign (AAG30002) table, and aaGLCode (AAG30003) table.
Fix	Voiding Payables Management documents creates duplicate records in the aaGLDist (AAG30001) table, the aaGLAssign (AAG30002) table, and aaGLCode (AAG30003) table.
Fix	If you reverse entries to closed years, an incorrect RCTRSEQ value is created in the aaGLHdr (AAG30000) table.
Fix	When you save a budget in the Analytical Accounting Budget Maintenance window and the general ledger accounts included in the budget don't have currency values allocated, the accounts are not retained.
Fix	If you use a code spread in a multi-level query that includes BBF information, the BBF information is incorrect.
Fix	Add a message that Analytical Accounting is not applicable in the Edit Payables Checks window.
Fix	An unhandled object exception error occurs when performing a distribution or multi-level query.
Fix	After choosing Validate in the Analytical Adjustment window, you can post adjustments without the required codes assigned.
Fix	When you process a distribution query, you must select a data source.
Fix	If an account has a balance of \$0.00 for the year and the codes assigned to the account have balances of \$0.00, then the code assignments are inserted into the aaGLAssign (AAG30002) table and the aaGLCode (AAG30003) table with a distribution ID of 0 for the BBF transaction when the year is closed.
Fix	If you post a clearing entry for an account, no matching records for the journal entry are created in the aaGLHdr (AAG30000) table, aaGLDist (AAG30001) table, and the aaGLAssign (AAG30002) table.
Fix	If you void a bank transaction, an error occurs, stating that the transaction date must be between the start and end date of the grant.
Fix	Incorrect Analytical Accounting distributions are created when you void a miscellaneous payment in Collections and Payment Methods – Withholds.
Fix	If you have more than 32767 nodes in a budget tree, the nodes aren't in alphabetical order.
Fix	If items for an inventory transfer have different inventory return accounts mapped to an accounting class in Analytical Accounting, dimension codes will not populate the Analytical Transaction Entry window.

**Analytical Accounting**

Type	Issue description
Fix	Violation of PKAAG10001 and PKAAG10002 primary key constraint errors occur when posting in summary for Purchase Order Processing.

**Bank Management**

Type	Issue description
Fix	If you have selected to post by transaction date in the Posting Setup window, the Payables Management type receipt posts by batch date.
Fix	If you have Cashbook Bank Management installed and are using the regional setting of English (United Kingdom), you can't use journal entry links after installing Release 10.0 Service Pack 3.
Fix	Multidimensional analysis codes assigned to Cashbook Bank Management transactions aren't saved.
Fix	If you delete an unposted Cashbook Bank Management payment after applying the payment to an invoice, you can't use the deleted payment's check number when entering a new payment.
Fix	If you void a General Ledger payment using the Transaction Enquiry / Void window, the checkbook balance isn't updated.
Fix	When you attempt to post a recurring batch that has transactions with zero amounts, the batch is recovered in the Batch Recovery window.
Fix	The default checkbook number is incorrect.
Fix	If the option to print check batches is marked and you post a Cashbook Bank Management batch, orphan records are created in the CB_Distribution (CB100000) table.

**Bill of Materials**

Type	Issue description
Fix	Finished good costs are not correct after posting an assembly transaction under the following conditions. <ul style="list-style-type: none"> <li>An item is an average cost item.</li> <li>The bill of materials has a stock method of Build if Necessary.</li> <li>The component item doesn't have a quantity on hand.</li> <li>A split receipt is created.</li> </ul>
Fix	If you have multiple bins enabled, a subassembly that has been consumed has a quantity in inventory after you assemble the bill of material.

**Business Activity Statement (BAS) and Pay As You Go (PAYG)**

Type	Issue description
Fix	The GST wizard needs to be updated with new adjustment tax details and tax schedules and the existing tax schedules in the wizard need be updated with the new tax details.
Fix	If manual totalling is used, G7 and G18 adjustments are incorrect.

**Canadian Payroll**

Type	Issue description
Fix	When the estimated net income and commission percentage are entered in the Payroll Quebec Tax – Canada window, the Quebec Provincial tax is calculated incorrectly for the commission income.

**Collections and Payment Methods – Withholds**

Type	Issue description
Fix	It takes a long time to print payment orders.
Fix	If the Payment Order report is more than one page, information from other payment orders are merged.
Fix	Filters for the MCP Recibo SmartLists don't work for transactions in history.
Fix	An error occurs when applying a payment to an invoice with miscellaneous amounts.
Fix	After voiding a payment, the income withholding calculation is incorrect.
Fix	Remove the Withhold Plan dependency in the Vendor Reduction/Change Setup window to allow and set up reduction/change percentage. Update the menu name used to open the Open Vendor Reduction/Change Setup window.

<b>Collections and Payment Methods – Withholds</b>	
<b>Type</b>	<b>Issue description</b>
Fix	When you export the SICORE Withholding file, some of the records are not exported.
Fix	When you run the SICORE export process, the Base de cálculo field has an incorrect amount.
Fix	An error stating that the transaction exceeds the customer’s credit limit occurs when entering a Sales Order Processing transaction.
Fix	Income withholding is not calculated when the calculation base is under minimum subject amount.
Fix	You can’t select all the checks displayed in the Deferred Own Checks Record window.
Fix	The total applied amount field is not updated correctly in SmartList for MCP cash receipts.
Fix	If the payment is under the minimum amount, the withholding amount is calculated.
Fix	Partially applied invoices aren’t printed on the Payment Order report.
Fix	If you post a deposit, you are the only user who can edit the deposited check.
Fix	You can enter duplicate document number in the Means of Payment / Collection window.
Fix	The Emission Date field displays the document date in Deferred Check Posting window.
Fix	An error occurs when returning to Microsoft Dynamics GP from Report Writer when the Argentinean localization is installed.
Fix	Microsoft Dynamics GP stops responding after opening a localization window from the Payables Transaction Entry window.
Fix	If you apply a receipt entered in one currency to an invoice entered in another currency, the gain or loss is calculated incorrectly.
Fix	If two users print the same payment order, the payment total is duplicated.
Fix	If you delete a cash receipt or payment, the receipt or payment number can’t be reused.
Fix	You can save or post payments and receipts with a different amount in the Collection or Payment Means Entry window.
Fix	SQL Server connections are open when you apply payments to invoices.

<b>Collections Management</b>	
<b>Type</b>	<b>Issue description</b>
Fix	The Collections Transaction Inquiry Report does not print invoices for customers that are included in national accounts.
Fix	If you enter a default statement ID in the Collections Management Local Setup window, the default statement ID doesn’t appear in the Statement ID field in the Collections Management Print Selection window.
Fix	If you use the @%AllReminderLevelZeroDocuments%@ field in Collections Management, gaps appear between the unapplied open invoices in the Collections Management letter.

<b>Dexterity</b>	
<b>Type</b>	<b>Issue description</b>
Fix	Exporting a form using Dexterity fails with the error “Scrolling window “ not found.”
Fix	An “Unable to start printing” error occurs if you are using Terminal Server and are attempting to send or print a .PDF file.
Fix	Dexterity stops responding when checking multiple resources into the Dexterity Source Code Control Server (DSCCS) service.

<b>Direct Debits and Refunds</b>	
<b>Type</b>	<b>Issue description</b>
Fix	After transferring an order to an invoice, the Direct Debit option is unmarked in the Sales Transaction Entry window.
Fix	You shouldn’t receive a message that Multicurrency Management isn’t registered when Multicurrency Management isn’t registered.

<b>Electronic Banking (EFT for Payables Management)</b>	
<b>Type</b>	<b>Issue description</b>
Fix	If you void an EFT check after posting, a loop occurs when generating the EFT file. This occurs if the CA – National Bank of Canada file format is assigned to the checkbook.
Fix	You can’t create a line in the EFT file that is greater than 254 characters.

**Electronic Banking (EFT for Receivables Management)**

Type	Issue description
Fix	When you generate a prenote file, information in the second row of the file is mixed up and has special characters.

**Encumbrance Management**

Type	Issue description
Fix	For a French Canadian installation, the data is not displayed in the scrolling window in the Analytical Accounting Budget vs Actual Inquiry window.
Fix	If you update a purchase order, the encumbered amounts are updated incorrectly.

**Enhanced Intrastat**

Type	Issue description
Fix	When a back order is transferred to an invoice and you aren't using a separate fulfillment process, intrastat quantities are blank.
Fix	If you transfer a back order line item that has a committed purchase order that has not been received against, the fulfillment order doesn't include the line item.
Fix	An incorrect exchange rate is used after transferring an order to an invoice.
Fix	You can't post if a field that isn't required is blank.

**Extender**

Type	Issue description
Fix	An unhandled script exception error occurs when linking two tables to an Extender window.
Fix	If you have multiple tables linked to an Extender window, you can only remove the first table link.
Fix	If you create a note on the Sales Document Detail window and the Sales Transaction Entry Line Scroll, both note keys show in the alternate key when creating an inquiry for the note.
Fix	When creating an Extender detail window and a template, the template doesn't save in the Extender detail window.
Fix	You can save data in the Extender detail window when you haven't entered information for required fields.
Fix	Extender data entered for an order isn't transferred to an invoice.
Fix	The fields in an Extender detail inquiry window are read-only when the Read Only option in the Options window is unmarked.
Feature	Add the Refresh Cache menu.
Fix	The condition for a calculated field is not displaying a value.
Fix	An error occurs when importing an Extender detail window.
Fix	The Extender Tasks window stops responding when you attempt to set up a security task for an Extender macro or an Extender dialog.
Fix	After creating an Extender lookup for the Manufacture Order Master (WO010032) table, a trigger script error occurs when you open the Manufacturing Order Entry window.

**Field Service**

Type	Issue description
Fix	A credit document from an RMA (return material authorization) does not have the same ship to address ID as the Sales Order Processing invoice.
Fix	If you create a service call using Preventive Maintenance, the contact name is from the contract record instead of the equipment record.
Fix	If you enter more than nine line items on an RTV (return to vendor), those line items are removed when a credit document is created from a closed credit RTV document.
Fix	After entering a labor line item on a depot work order, you can't delete the labor line item.
Fix	If you change the rate type ID when entering a new contract, the change isn't saved.
Fix	When canceling an evergreen contract line, the calculation for the credit and extended price are incorrect if you don't have the Create Revenue option marked in the Contract Entry/Update window.
Fix	Billing a service call with zero labor lines creates a revenue recognition entry for block time contracts.

<b>Field Service</b>	
<b>Type</b>	<b>Issue description</b>
Fix	After billing a one month evergreen contract for three months, the contract shows the evergreen contract terminated.
Fix	After canceling a contract, the revenue recognition amount is split between periods.
Fix	If you cancel an evergreen contract on its start date, an invoice is created for one day.
Fix	You can't add a serial number to an RMA document for a Latin American installation.
Fix	The RTV Lot Number Inquiry window displays a quantity received based on the unit of measure of the shipment instead of the base unit of measure.
Fix	After posting an in-transit transfer, the quantity allocated is not updated correctly in the Item Quantity Master (IV00102) table for items with a base unit of measure larger than unit of measure in use.
Fix	The tax date is incorrect on a payables credit document that was created from an RTV.
Fix	The process quantity in the RMA Line Process Returns window is incorrect if there are quantities remaining after scrapping inventory.
Fix	The customer purchase order number is not from the invoice if you select sales invoice as the origin when entering an RMA against a sales invoice.
Fix	When returning a Sales Order Processing invoice, the salesperson ID used on commissions is from the customer record rather than the invoice.
Fix	A trade discount is taken whether or not the invoice has a trade discount when a Sales Order Processing invoice is returned.
Fix	Distributions are inconsistent if you enter a total time rather than a start and stop time and calculate the total time.
Fix	If you create a return using the auto-return functionality in Sales Order Processing with serial and lot tracked items, the TRXSORCE and POSTED fields are incorrectly updated in the Sales Serial/Lot Work and History (SOP10201) table.
Fix	When returning a lot-tracked item to a site/bin combination that has a quantity, you can't enter a quantity that is more than the existing quantity for the lot in that site/bin combination.
Fix	If you create a second RMA from a kit that has serial numbers assigned to items, you receive a message stating, "This Serial/Item is on an open RMA or in the Inventory Stock."
Fix	Equipment records are not updated correctly when the equipment is returned using Service Call Management or an RMA.
Fix	References that aren't valid cause the upgrade process for reports to fail.
Fix	An in-transit transfer transaction creates a record in the Item Serial Number Master (IV00200) table for items that track lot numbers.
Fix	If you enter a cross ship RMA that has a date in a closed period for inventory, the sales order document won't be created when you click the Cross Ship button in the RMA Line Cross-Ship window.
Fix	Issues with lot numbers cause a loop when entering an in-transit transfer.
Fix	The Bin Quantity Inquiry window displays incorrect information for RMA cross-ship sales orders.
Fix	If you change the cancellation date, the status of the evergreen contract is Canceled instead of Pending Cancellation.
Fix	The evergreen contract isn't renewing when the duration for one contract line is less than the other contract line.
Fix	If the Smooth Billing option is marked in the Contract Entry/Update window and the contract starts at the end of the month, the credit invoice amount is incorrect after you cancel the contract.
Fix	When entering an RMA and creating a work order from the RMA, the bins are appearing in the Inventory Transaction Bin Inquiry window.
Fix	After posting labor for a work order, the distributions aren't updated.
Fix	If you void a received RMA, the lot number isn't sold in the item Lot Number Master (IV0300) table and the cost layer isn't sold in the Inventory Purchase Receipts Work (IV10200) table.
Fix	If you enter a credit RMA, the distributions are unbalanced after receiving the RMA.
Fix	If you enter and post a repair RTV that has different in and out items, the accounts are updated from the out item number.
Fix	If you are using a case unit of measure for a sales invoice, you can't partially return the case.
Fix	If a lot-numbered item isn't the last item entered for a document and isn't assigned to the base unit of measure, the quantity allocated is updated incorrectly at the in-transit site.
Fix	If you partially ship a serialized item on an in-transit transfer, all the serial numbers are sold even after receiving the item in Purchase Order Processing.
Fix	An in-transit lot that is picked, but not shipped, is stasured as overridden after reconciling Inventory Control.

**Fixed Asset Management**

Type	Issue description
Fix	Depreciation for short fiscal years should take into account the number of days in that fiscal year.

**General Ledger**

Type	Issue description
Fix	When closing the year, the LASTUSER field in the Account Transaction History (GL30000) table is updated to the user ID that performed the year-end closing.
Fix	The Reconcile to GL report is missing distribution lines if the distributions are for the same journal entry, account, and amount.
Fix	If you are using an English language installation of Microsoft Dynamics GP Release 10.0 with a French version of Microsoft Office Excel <sup>®</sup> 2007, an unhandled object exception error occurs when reconciling to General Ledger.
Fix	If you delete a distribution from a copied journal entry, the multidimensional analysis assigned to the distribution account isn't removed.

**Inventory**

Type	Issue description
Fix	After upgrading to Microsoft Dynamics GP Release 10.0, you can't adjust your average cost.
Fix	If an in-transit inventory document has been shipped but not received, a serial item or a lot item is marked as not sold after reconciling Inventory Control.
Fix	If you have duplicate transfer and in-transit transfer documents, items are combined on documents.
Fix	After upgrading to Microsoft Dynamics GP Release 10.0, average cost items have a reduced cost.
Fix	When posting Purchase Order Processing invoices, the posting process stops.
Fix	If you are using Microsoft SQL Server 2000 and upgrading from Microsoft Dynamics GP Release 9.0, the HITB Inventory Transaction History Detail (SEE30303) table does not update.
Fix	The unit cost for serial- or lot-tracked items is incorrect.
Fix	When you reconcile Inventory Control, serial numbers and lot numbers are unmarked as being sold for an in-transit transfer inventory document that has been shipped but not received.
Fix	The Historical Inventory Trial Balance report has a blank site ID and quantity type.
Fix	ABC codes are not assigned correctly when using the ABC Analysis wizard.
Fix	Credit distributions are incorrect for the receipt of an in-transit transfer.
Fix	In-transit transfer documents are removed when you check links because the process considers the in-transit transfers as purchase orders.
Fix	The QTYONHND is incorrect after relieving an override layer in the Inventory Purchase Receipts Detail (IV10200) table for average cost items.
Fix	If you select the destination site and a date prior to the in-transit transfer in the Inventory Activity Report Options window, the Historical Stock Status Report doesn't display the correct quantities.

**Invoicing**

Type	Issue description
Fix	An incorrect distribution account is used when entering a return.

**Kardex**

Type	Issue description
Fix	The total balance on the Kardex report isn't correct after entering an in-transit transfer.
Fix	The Kardex Inquiry window displays an incorrect total balance when there is an inventory shortage.
Fix	If you receive against an in-transit transfer, information in Kardex isn't updated correctly.

<b>Legal Documents</b>	
<b>Type</b>	<b>Issue description</b>
Fix	If Legal Documents is installed, an unhandled script exception error occurs when using the Reconcile-Remove Sales Documents window.
Fix	When using the Document Printing window to print legal documents, line items aren't printed on the documents.
Fix	When you use the Document Type window, line items disappear from the Sales Transaction Entry window.
Fix	Documents aren't displayed in the Document Printing window when you specify a customer ID or document type.
Fix	The same numbering sequence must be used for invoices, debit notes, and credit notes.
Fix	If you print invoices that have kit items, a primary key violation error occurs.

<b>Localization Chile</b>	
<b>Type</b>	<b>Issue description</b>
Fix	If you post a negative inventory transaction that overrides the inventory on-hand quantities and enter a cost adjustment for the posted transaction, the Inventory book shows incorrect information.
Fix	If you change the shipping address for a Sales Order Processing invoice, \$1.00 is added to the tax amount.
Fix	The total tax calculation is incorrect in Sales Order Processing when one item on an invoice has one tax schedule ID assigned to it and another item has two tax schedule IDs assigned.
Fix	After posting a positive adjustment, the wrong amount is printed on the Inventory Ledger.
Legislative	Update the Libro de compras report and the Libro de ventas report for legal requirements.
Legislative	Update the Libro Mayor report for legal requirements.
Fix	The customer/vendor ID isn't updated with the RUT number that you have entered in the Chilean Localization window.
Legislative	The Inventory and Balance Book report should include the detail of the current balance.
Legislative	Update the Libro de Honorarios reports for legal requirements.
Fix	Libro Inventario y Balance displays incorrect amounts if there are distributions with negative amounts.
Legislative	You can't select Return or Misc. Charges as the document type in the Payables Transaction Entry window.
Fix	If there is more than one tax ID, the Purchase or Sales Ledger report displays only one tax ID.
Legislative	When the delivery is processed, the shipment guide must be issued by the vendor.
Legislative	The columns in the General Ledger report are not properly aligned.
Fix	You cannot print the Inventory Ledger report.
Fix	The Inventory Book has an incorrect balance amount because a cost adjustment is missing adjustment transactions.
Fix	You must be able to define a numbering sequence for the packing slip to be used for the sales, inventory transfers, and purchase return documents.
Fix	The Inventory Ledger report prints incorrect balances if you print the report for a date range.
Legislative	The purchasing of scrap isn't identified in the book.

<b>Manufacturing</b>	
<b>Type</b>	<b>Issue description</b>
Fix	After upgrading to Microsoft Dynamics GP Release 10.0, the Manufacturing menu options are missing.
Fix	During the receiving process, value is added to the work in process account.
Fix	The distribution for a finished good is unbalanced after posting a manufacturing order receipt that has components with a currency decimal place set to 5 and the finished good has a currency decimal place set to 2.
Fix	If multiple bins are needed to fulfill the order quantity in the Qty Fulfilled column in the Sales Order Fulfillment window when Manufacturing is installed, the quantity fulfilled amount isn't updated after the bins are selected.
Fix	Drop-ship sales orders create a demand in Material Requirements Planning (MRP).
Fix	There are MRP suggestions for Make or Buy finished goods when the Treat 'Make or Buy' Items as option in the MRP Preference Defaults window is set to Bought.
Fix	After posting an invoice that has a service item with a current cost, the distributions aren't balanced.
Fix	Drop-ship sales orders create a demand in MRP.
Fix	A duplicate key error occurs for repeating orders when generating MRP information. The sales orders are not included in MRP calculations.

<b>Manufacturing</b>	
<b>Type</b>	<b>Issue description</b>
Fix	When posting a reverse MO receipt for the return of a finished good, the WIP - Material account is updated instead of the Inventory - Material account.
Fix	Purchase Order Processing receipts for items with Labor or Machine overheads have the cost distribution for those overheads when the vendor on the receipt uses a different currency.

<b>Monetary Corrections – Inventory</b>	
<b>Type</b>	<b>Issue description</b>
Fix	An out of memory error occurs when you are using Monetary Correction of Inventory.
Fix	SQL Server connections aren't closing when using Monetary Correction of Inventory.
Fix	A message appears incorrectly when you run the monetary correction for average perpetual type of items.
Fix	The reference cost is calculated incorrectly for items with inventory adjustments if you have unmarked the Include Adjustment in Reference Cost Search option in the Calculate Currency Correction window.
Fix	The incorrect correction amount is posted in General Ledger when you post monetary correction transactions.
Fix	The monetary correction is incorrectly calculated for items that only have inventory adjustments.
Fix	If there are rounding differences, the value of the monetary correction is negative.
Fix	The monetary correction is calculated on the rounding off difference when the original unit cost and the final unit cost are of the same amount.
Fix	Update Monetary Correction – Inventory for the Historical Inventory Trial Balance (HITB) report.
Fix	The monetary correction is incorrectly calculated when you have only one inventory adjustment in the period.
Update	When you post the currency correction, variance entries should be created in the HITB tables with the source document code "CM" to ensure accuracy in legal reporting.
Fix	The monetary correction is not calculated for items without purchasing transactions.

<b>Multilingual Checks</b>	
<b>Type</b>	<b>Issue description</b>
Legislative	You can only select a date format for a Canadian check layout.
Fix	If the functional currency amount is greater than the Canadian dollar amount due to the Canadian exchange rate, a prepayment line is printed on the check stub for the multilingual check for the difference between the two currency amounts.
Fix	The Spanish wording is incorrect for miscellaneous check amounts.

<b>Payables Management</b>	
<b>Type</b>	<b>Issue description</b>
Fix	There are performance issues if you select document date as the range in the Payables Transaction Inquiry – Document window.
Fix	The 1099 report doesn't print for vendors who have 1099 amounts that equal the minimum 1099 amount.

<b>Payment Document Management</b>	
<b>Type</b>	<b>Issue description</b>
Fix	Revenue Expense Deferral (RED) batches are not being created from a Receivables Management batch when Payment Document Management is activated.

<b>Perceptions</b>	
<b>Type</b>	<b>Issue description</b>
Fix	Taxes aren't updated if you regenerate taxes from a sales batch. Reductions and changes aren't calculated when you enter a transaction in the Sales Transaction Entry window.
Fix	Reductions aren't calculating when entering a return.
Fix	If the Tax Details option is unmarked in the Setup Report for Customer Reduction/Change window, the Tax Detail ID lookup button should be enabled.

<b>Perceptions</b>	
<b>Type</b>	<b>Issue description</b>
Fix	Taxes included in an import file aren't considered for updating the current taxes if the path for the file location is longer than 60 characters.

<b>Professional Service Tools Library</b>	
<b>Type</b>	<b>Issue description</b>
Fix	A duplicate key error occurs on the Sales Forecast Customers (SC020330) table when using the Customer Combiner.

<b>Project Accounting</b>	
<b>Type</b>	<b>Issue description</b>
Fix	When viewing a multicurrency Project Accounting billing transaction using a Receivables Management inquiry window, the billing amount and the credit amount don't match.
Fix	If you reconcile the cash apply totals using the Project Accounting Reconcile Utility, the receipt amounts are reduced when the amount shouldn't change.
Fix	When you enter a bill transaction using an originating currency, an incorrect distribution error occurs after you change the billing amount and exchange rate.
Fix	When you are copying from an existing budget, the on account amount is copied to the new project.
Fix	The tax is removed from the PAPostedTotalCostN field in the PA Budget Periodic Totals Masters File (PA01304) table when reconciling data using the Reconcile Utility Periodic window.
Fix	After billing a multicurrency transaction, the functional billing totals do not match between the Billing Entry window, Time and Materials Billing window, and the Billing Distribution window.
Fix	After using the PA Check Links window to reconcile the PA Purchasing History logical (PA30600) table, the wrong values are set for a TM return purchasing transaction.
Fix	You can't manually enter a negative tax in the Employee Expense Transaction Entry window.
Fix	PA Check Links PA Check Links window to reconcile Project Accounting Billing Transactions, RM Keys (RM00401) records are not created.
Fix	Not all the records are created when using the Recreate Periodic window.
Fix	Service fee change orders do not update the project correctly.
Fix	All timesheets are deleted after a transaction-level posting session. This also happens with employee expenses, miscellaneous logs, equipment logs, and inventory transfers.
Fix	Extended costs are updated incorrectly in history when you use the PA Check Links window.
Fix	The actual cost value is overstated if you run the revenue recognition with a cutoff date that is not the period end date.
Fix	When you use a tax inclusive tax schedule, taxes are not being excluded from item cost. This causes an incorrect message, "You are not allowed to exceed Total Budget Cost," to appear.
Fix	Benefits are available to be allocated before you run payroll.
Fix	You can move a transaction to a payroll batch multiple times when transferring payroll from the Project List window.
Fix	When a transaction is returned and billed again, the billing amount incorrectly includes VAT tax.
Fix	When using the Reconcile Utility Periodic window, transaction totals are moved from the fiscal period bucket to a calendar year bucket.
Fix	A get/change error occurs when you enter credit card information for a shipment/invoice receipt.
Fix	Revenue Recognition transactions post unbalanced entries to General Ledger from service fees.
Fix	The benefit allocation process is creating miscellaneous log transactions using the first day of the reporting period.
Fix	Rounding differences cause incorrect benefit amounts to be calculated.
Fix	Project Accounting records aren't reserved in the PM Keys (PM00400) tables.
Fix	If you apply or unapply a transaction, a get/change first operation occurs.
Fix	The on account amount decreases every time you open and close the Retainer Billings window.
Fix	A message stating that the selected serial numbers don't equal the extended quantity appears even though the quantities match.
Fix	If you modify distributions in the Billable Fees window, incorrect distributions are created.

**Project Accounting**

Type	Issue description
Fix	If you check links in Project Accounting, the PAPostoDynRM field in the PA Billing Header OPEN (PA23100) table is set to 1 even though the transaction was not posted to Receivables Management.
Fix	You can post transactions that are missing distributions in the Billing Entry window.
Fix	You receive a duplicate key error if you post a recurring batch with a reversing entry, and the reversing date is one month after the original post date.
Fix	The WIP distributions do not equal the actual amount.

**Purchase Order Processing**

Type	Issue description
Fix	If you close a purchase order that has an item that has been received against, but partially invoiced, the item's on order quantity is a negative amount.
Fix	If you match an invoice to a transfer and post the invoice, the posting process stops.
Fix	If you match an invoice to an in-transit transfer document, the cost for the VIA site isn't updated.

**Purchase Voucher**

Type	Issue description
Fix	If the Comprobante de Compra has been printed by one user, another user can't print the Comprobante de Compra using the same filters as the previous user.
Legislative	If you process a purchase in Purchase Order Processing, the description isn't printed on the Comprobante de Compra.

**Retail Management System Integration**

Type	Issue description
Fix	When using VAT, the returns amount is incorrect in the Sales Transaction Distribution Entry window.

**Sales Order Processing**

Type	Issue description
Fix	If you change the quantity on an invoice, the goods value or statistical value isn't updated.
Fix	If you are using promotional pricing with extended pricing, taxes aren't calculating correctly for items entered in the Sales Item Detail Entry window.
Fix	You can transfer a kit on a sales order to a fulfillment order/invoice even though the kit has a quantity of zero.
Fix	If you change the ship to address ID to an address that has Intrastat information, the EU Transaction option isn't marked in the Sales Customer Detail Entry window.
Fix	Distribution accounts are incorrect when you enter items that have tax included with item price and enter a trade discount.
Fix	When multiple users are printing, posting, and transferring documents using the Sales Batch Entry window, the processes stop responding.
Fix	There are deadlocking issues when posting Sales Order Processing invoices.
Fix	A trade discount amount displays if you override a shortage.
Fix	Reports are missing check numbers because the CHEKNMBR field is blank in the RM Key File (RM00401) table for checks and credit card payments posted for an invoice.
Fix	Deadlocking issues could cause potential data damage because rollback was not being done at the appropriate time in some situations.

**Shipping Documents (Latin America)**

Type	Issue description
Fix	If you enter an incorrect password for an action that requires a password, such as overriding the price, the sales line disappears.

<b>Single Account Plan</b>	
<b>Type</b>	<b>Issue description</b>
Fix	The integration between Single Account Plan and financial information should be automatic.

<b>SmartList Builder</b>	
<b>Type</b>	<b>Issue description</b>
Fix	SQL Server tables and views can't have spaces in their names if you want to use them in Excel Report Builder or SmartList Builder.
Fix	A SQL Server view created in Excel Report Builder should have "ERB" as part of its name.
Fix	A security privilege error occurs when you click the Calculations button in the SmartList Builder window after applying Microsoft Dynamics GP 10.0. Service Pack 2.
Fix	An error occurs if the display name or a column name is the company name.
Fix	When adding SQL Server tables and views to Excel Report Builder you can't select multiple companies.
Fix	You can't publish a report that has special characters in its name to Excel.
Fix	You can't publish to multiple companies when you select the Account Index – Show Account Number option or the Note Index – Show Note option in the Set Field Option window.
Fix	Data connections don't appear in the Data Connection Security window until you start Excel Report Builder for the first time.

<b>System</b>	
<b>Type</b>	<b>Issue description</b>
Fix	Menu options disappear after setting security to an alternate window.
Fix	If you are a power user, you can't print the following SQL Server Reporting Services reports. <ul style="list-style-type: none"> <li>• Fixed Assets to General Ledger Reconciliation</li> <li>• Employee Attendance Detail</li> <li>• Employee Attendance Summary</li> <li>• Detailed BOM</li> <li>• Job Detail</li> <li>• Basic BOM with Standard Costs</li> <li>• Picking Report by Item Number</li> <li>• Picking Report by Multibin - Item Number</li> <li>• Department Wage and Hour Report</li> <li>• Employee Wage and Hour</li> <li>• Back-Ordered Items Received</li> <li>• Purchase Order Status</li> <li>• Received Not Invoiced</li> <li>• Historical Aged Trial Balance</li> <li>• Receivables Sales Analysis</li> <li>• Sales Distribution History</li> <li>• Sales Transaction History</li> </ul>
Fix	After installing a service path, the location of the OLE Notes files in the Dex.ini file is changed from a Universal Naming Convention (UNC) path to the default location of C:\Program Files\Microsoft Dynamics\GP\Data\Notes.
Fix	An error occurs when exporting a purchasing report to Excel because of the vendor account entered in the Vendor Maintenance window.

<b>Tax Listing</b>	
<b>Type</b>	<b>Issue description</b>
Fix	The incorrect format is used when exporting IVA SIAP Perceptions and Withholdings files.
Fix	Tax Listing reports print the same CAI number even if the transactions have different transaction types.
Fix	When exporting the SIFERE withholding file, the document number is incorrect.
Fix	When exporting the SIFERE withholdings file, incorrect amounts are exported when one receipt is applied to more than one invoice.
Legislative	Documents without tax aren't printed on the tax listing reports.
Fix	Replace the CAI number with the CAE number in RG 1361 report and SM CITI report.

<b>Tax Reports</b>	
<b>Type</b>	<b>Issue description</b>
Fix	If you enter tax information in the Tax Entry window, the accounts and tax amounts don't appear in the Transaction Entry window.
Fix	If you select a range of periods when printing withholding certificates, the correct periods aren't used.
Fix	If you change a line in the scrolling window of the General Ledger Transaction Entry window, the total is duplicated.
Fix	Transactions in history do not display third party information.
Legislative	Allow third party entries and inquiries at the level of account distributions posted in Payables Management, Receivables Management, Purchase Order Processing, and General Ledger transactions.
Legislative	Allow third party transactions to be entered in the General Ledger Transaction Entry window.
Fix	If you open the tables window for the tax report, two definitions for nsalF00666 appear. The definitions are Aux NIT de Tercero and Maestro de NIT Tercero.
Fix	A error occurs when posting a transaction for a customer that has a single quotation mark in the customer's name.
Fix	Balances for third parties with transactions in the year are reported on the 1011 and 1012 formats.
Legislative	The report formats 1001, 1002, 1007, 1008, 1009, and 1012 must include the country code.
Legislative	The tax report must include detailed information for foreign customers/vendors.
Fix	The report formats 1008 and 1009 are printing balances only for third parties having transactions.
Fix	Shipment/invoice documents are not printed in the tax report format 1001.
Fix	It takes a long time to print a tax report.
Fix	Update the validation of NIT numbers.

<b>United States Human Resources</b>	
<b>Type</b>	<b>Issue description</b>
Fix	After clicking the Paid button in the COBRA Premiums and Payments window, a message appears, stating that the COBRA Subsidy Benefit Code does not exist.
Fix	The mailing address information is incorrect on the VETS 100 form.
Fix	When you use the browse buttons in the Employee Summary window and have marked the Employee Filters options in the Human Resource Preferences window, you can view all employees, including the employees that you don't have access to.
Fix	If you have marked the Automatically Update Payroll Benefits and Deductions option, the information that is changed during benefit and deduction setup is rolled down to Payroll as well as Human Resources.
Fix	If you have posted a COBRA payment, the manual check in Payroll doesn't have the correct posting date if you are posting by transaction.
Fix	An error appears, stating that the table is locked or another user is editing the batch after posting a COBRA manual check batch.
Fix	If you select to make a plan current, the position's year-to-date summary amounts aren't updated based on the updated earliest budget scheduled start date for the position.
Fix	If you make a pay rate change, you are prompted that a pay code link for the position doesn't exist.
Fix	If you unmark the Enable Position Control in Sample Company option in the Position Control Setup window and restart Microsoft Dynamics GP, you can't open the Position Control Setup window.
Fix	If you choose the HR/PR navigation pane button, the HR/PR lists aren't at the top of the series in the navigation pane and the area page for HR/PR doesn't appear.

<b>United States Payroll</b>	
<b>Type</b>	<b>Issue description</b>
Fix	Garnishments are calculated incorrectly if you use percent of earnings and tips pay codes.
Fix	A payroll lifetime maximum on a deduction is ignored after installing Microsoft Dynamics GP Release 10.0 Service Pack 3.
Fix	A get/change operation error occurs on the Payroll Distribution Work (UPR10400) table when printing the SUTA Summary report.
Fix	It takes a long time to build checks if you have a large number of employee records in the Payroll Master (UPR00100) table.
Fix	If an employee has a garnishment type deduction and a linked deduction, the linked deduction is not being created in the ACH file after you post checks and generate the ACH file.

<b>United States Payroll</b>	
<b>Type</b>	<b>Issue description</b>
Fix	Multiple local taxes don't calculate correctly for tax-sheltered annuities.
Fix	A message doesn't appear when processing checks if the Include Auto-Settle-Line option is marked in the Direct Deposit Setup window and a checkbook isn't assigned in the Payroll Setup window.

<b>VAT Daybook</b>	
<b>Type</b>	<b>Issue description</b>
Fix	An error occurs when you attempt to print the VAT Daybook Report for the last period.
Fix	Transactions posted as general entries are incorrectly being treated as credit notes. The Sales Detail report also is incorrect for the transaction.
Fix	If you copy a VAT report ID to a new report ID, incorrect information is copied.
Fix	If you allocate different rates of VAT for a single transaction, the VAT Return displays incorrect total sales amounts.
Fix	When generating a VAT Return, the reported total sales amount on the Tax Detail report and the Tax Summary report are different.
Fix	If you allocate different rates of VAT in a single transaction, the VAT 100 Summary report displays incorrect total value amounts.
Fix	An unhandled script error occurs after rolling down shipping method changes to line items on a Sales Order Processing transaction.
Fix	Amounts for the VAT Turnover report are incorrect if you have marked Discount, Freight, Miscellaneous, or Tax to be included in sales history in the Receivables Setup Options window.
Fix	After installing Microsoft Dynamics GP Release 10.0 Service Pack 2, duplicate menus are added to the syMenuMstr table (SY07110) table each time you log in to Microsoft Dynamics GP.
Fix	If you have installed the mid year tax update for Microsoft Dynamics GP Release 9.0, you can't upgrade to Microsoft Dynamics GP Release 10.0 when you have VAT Daybook installed.

## **Microsoft Dynamics GP Release 10.0 SDK update**

An update to the Microsoft Dynamics GP Release 10.0 SDK is available. It includes form changes, script/parameter changes, and data model changes. You can update your existing SDK or install a new SDK. You can find the update on CustomerSource (CustomerSource >> Downloads & Updates >> Service Packs/Products Releases >> Microsoft Dynamics GP 10.0 Service Packs).